Inaugurating ‘Friendship Village’ a project of 1000 shelters at Hakimpura, Camp-14, Ukhia, Cox’s bazar

The Children are at smile in Children Friendly Space with the Health Mobilizers

Partners Supporting PMO

• IFRC
• American Red Cross
• British Red Cross
• Canadian Red Cross
• Danish Red Cross
• German Red Cross
• Japan Red Cross
• Kuwait Red Crescent
• Qatar Red Crescent
• Swiss Red Cross
• Swedish Red Cross
• Turkish Red Crescent
Under Health and PSS Sector of Population Movement Operation (PMO), BDRCS with the technical support and other assistance of IFRC and RCRC National Societies, have been conducting 01 Hospital, 03 Primary health Care (PHC) Center, 05 Health Posts, CBHFA Team, PSS Sector for providing basic and essential health care, medicines and Psychological support and education to the Rakhine people residing at camp settlement of Ukhia and Teknaf Upazila, Cox’s Bazar district.

**Field Hospital**

A Hospital is at Rubber garden, Gundhum, from 16 October 2017 the Hospital has been providing with health care services for half million Myanmar people out of one million. Especially NVD, Caesarian (C-section) and Orthopedics related case and TRAIGE general patients.

A patient flow against the services of two months, Jan and Feb 2019 of the hospital as stated below:

<table>
<thead>
<tr>
<th>Services of Hospital</th>
<th>Jan + Feb</th>
<th>To date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patients (OPD)</td>
<td>7274</td>
<td>56826</td>
</tr>
<tr>
<td>Surgery/OT</td>
<td>24</td>
<td>3039</td>
</tr>
<tr>
<td>Delivery</td>
<td>9</td>
<td>594</td>
</tr>
<tr>
<td>X-Ray</td>
<td>1371</td>
<td>9645</td>
</tr>
<tr>
<td>Pathology</td>
<td>0</td>
<td>9021</td>
</tr>
<tr>
<td>Ward Service</td>
<td>573</td>
<td>5202</td>
</tr>
<tr>
<td>Pediatric</td>
<td>0</td>
<td>1435</td>
</tr>
<tr>
<td>ANC</td>
<td>135</td>
<td>194</td>
</tr>
<tr>
<td>PNC</td>
<td>12</td>
<td>192</td>
</tr>
<tr>
<td>Other Patients</td>
<td>0</td>
<td>76</td>
</tr>
<tr>
<td>Family Planning</td>
<td>40</td>
<td>40</td>
</tr>
<tr>
<td>Blood Support</td>
<td>52</td>
<td>52</td>
</tr>
<tr>
<td>Total</td>
<td>9490</td>
<td>76826</td>
</tr>
</tbody>
</table>

HEALTH POSTS

In the reporting month, on an average number of patients was around 471 daily in 05 Health Posts. The Health Posts h enabled to provide health services 12246 patients. Of them, Acute Respiratory Infection (ARI) is 19%. The number of chicken pox is 1565 patients. At MCH, ANC/PNC patients are 8%, 2 newborn babies for daily. The number of Family Planning patients have been decreasing; about 250 patents in the month. As other cases, generalized weakness Gastro Enteric Problem, skin diseases and Muscular skeletal problems are common.

At present, 05 Health Posts are on high functionality supported by Qatar RC, Japan RC, Canadian RC and German RC under the response.
Primary Health Care (PHC) Center

Through 03 PHC centers in the reporting month, near to **13,322** people have received the following health and medical services. Of these, Family planning, counselling, maternity health care, Nutrition activities i.e. screening, SAM, MAM, PLW and MUAC test) EPI, Lab Test Facilities, integrated services (PSS, CEA PGI & RFL) and referral also were included. At 03 PHC centers such as from Jamtoli 4978, Moinarghona 4362 and Burmapara 3982 people from both communities reached through various above mentioned primary health services that is highlighted in proportion as Figure 1.

ECV as Outreach Approach through CBHFA

**Achievements of CBHFA** in the reporting month, people reached: 17731 (direct) and 26500 people (indirect) have been covered under CBHFA in Field Hospital, Gundhum, Thangkhali, Tasnimerkhola, Hakimpara, Balukhali-2, Camp 5 & 8W, Madhurchora, and Nawapara supported by Japan RC Canadian RC as figure-02.

<table>
<thead>
<tr>
<th>HHs Visited</th>
<th>Health Session (HS)</th>
<th>MUAC Measurement</th>
<th>CBHFA Activities (No of messages)</th>
<th>No of Referral Service</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>No. of HS</td>
<td>Participants</td>
<td>6-59 m</td>
<td>PLW</td>
</tr>
<tr>
<td></td>
<td>HHs</td>
<td>M</td>
<td>FM</td>
<td>Total</td>
</tr>
<tr>
<td>17731</td>
<td>1483</td>
<td>4217</td>
<td>6353</td>
<td>10570</td>
</tr>
</tbody>
</table>

**Figure-02**

As a part of community outreach of Health Sector, ECV Team has been playing a pivotal role in conveying messages visiting households. The team has been working as a CBHFA in camp settlement particularly in PHC centers, Health Posts area and any block as per required. Awareness rising on different health related issues, practices at regular lives, skills-based conducting effective session on the most relevant contemporary subjects.

The achievement of ECV of the month are pointed out below:

Conveying Message on Epidemic Control
9636 HHs

Awareness Session on Health
10570 People

Satisfaction (Exit) Survey
131 Interviewees

CBHFA Activities
17731 HHs

Referral by CHV to RCRC Health Facilities
184
Psychosocial Support (PSS)

To address the immediate needs of the displaced population from Rakhine and the host communities, the Bangladesh Red Crescent Society (BDRCS) in support from IFRC and PNSs introduced PSS in its health points from September 2017. Subsequently with the introduction of CBHFA in 2018 PSS got momentum at community level. Furthermore, with the support of DRC in Burma Para (camp 13), Hakimpara (Camp 14) and Tanjimurkhola (camp 19) CBPSS was introduced. The immediate objectives of the operation have been to promote people’s wellbeing through community-based psychosocial Support as figure-03.

<table>
<thead>
<tr>
<th>Groups’ Name</th>
<th>Participants</th>
<th>Venue</th>
<th>Present Activities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pink</td>
<td>Women</td>
<td>CSS</td>
<td>Psycho education sessions and practical skills i.e. colorful nets and mats making.</td>
</tr>
<tr>
<td>Daliya</td>
<td>Girls</td>
<td>CSS</td>
<td>Psycho education session, discussion about daily life and learning sewing.</td>
</tr>
<tr>
<td>Waterlily</td>
<td>Girls</td>
<td>CSS</td>
<td>Psycho education session, discussion about daily life and learning sewing.</td>
</tr>
<tr>
<td>Rose</td>
<td>Girls</td>
<td>CSS</td>
<td>Psychosocial session, discussion about daily life and learning sewing.</td>
</tr>
<tr>
<td>Green</td>
<td>Adolescent Girls</td>
<td>CSS</td>
<td>Psychosocial session, discussion about daily life, discussion about their challenges and learning sewing.</td>
</tr>
<tr>
<td>Murubbi</td>
<td>Men</td>
<td>CFS</td>
<td>Psychosocial session, awareness session through radio listening, discussion about social issues, challenges, fishing net making and discussion about daily life.</td>
</tr>
<tr>
<td>Star</td>
<td>Boys</td>
<td>CFS</td>
<td>Session on communicative English.</td>
</tr>
<tr>
<td>Flower</td>
<td>Girls</td>
<td>CSS</td>
<td>Session on communicative English.</td>
</tr>
</tbody>
</table>

Activities of PSS

<table>
<thead>
<tr>
<th>Group Session on PS Education</th>
<th>Child Resilience &amp; dignified Recreation Activities</th>
<th>PFA Induction on PSS</th>
<th>Life Skill Activities</th>
<th>One caring day for Volunteers Day</th>
</tr>
</thead>
<tbody>
<tr>
<td>2990 Person</td>
<td>2477 HHs</td>
<td>24 CHF &amp; CV</td>
<td>266 People</td>
<td>72 RCYs &amp; CV</td>
</tr>
<tr>
<td>1950 Children</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Psychosocial Support (PSS) is one of the key elements in this emergency response. From the beginning of the influx from Myanmar, Bangladesh Red Crescent Society providing Psychosocial Support to the forcibly displaced people from Rakhine for their wellbeing. Now PMO has 03 Community Safe Spaces and 03 Child friendly Spaces in the Camp – 5, 13, 14 and 19 supported by Danish Red Cross as a bilateral partner. For supporting this PSS activities in the camp settlements PSS Team has been comprised of 43 CVs, 04 PSS Officers and 2 Delegates for technical support. The sector is supported by IFRC, Danish RC, German RC and Canadian RC.
Child Friendly Spaces (CFSS) have been playing a vital role for the children who have been the direly affected by any kind of critical crisis through psycho education. To keep them safe and for their security PSS Team has created CF Centers. Every day on an average of 50 children attend the CFS activities where they come to spend time, interact, play and learn from different amusing involvements. They come from the surrounding area of the CFS. They have come to know here how to improve their life skills, good habit and coping with any challenges in participating several activities. These activities help them to remove their trauma and distress, dread scene those they experienced at their native land.

Under the support group activities, the PSS Team facilitated different sessions for aged and gender group whose have been participating different kinds of activities which are decided based on their need and interest. The Team are aiming to backing the community people for building their resilience through support group activities. These activities have enabled them to face and overawed challenges through positive mentality and actions for their betterment in future.

PMO have three Community Safe Spaces are at high functioning in three camps for implementing our support group activities. A little intro of support groups is outlined below.

Recreational activities are a way to reach our Psychosocial message among the young boys and girls through different types of games and plays. Lots of young boys and girls are join with the recreational activities and they are getting messages on Psychosocial contents and recent issues. These activities also assist them to maintain their physical fitness and enriched their coping mechanism.

PFA Outreach is one of the key mechanisms to reach the community person to person through visiting households disseminating Psychological First Aid (PFA) relating messages. Every day PSS outreach team started their activities in a selected block visiting household in the community and communicate with families’ members let them aware of how they deal with their daily difficulties and challenges. If they find any person who have difficulty with physical and psychological barrier, the outreach team referred them to the adjacent service points as per the need of the people.

Weekly orientation for Volunteers enhanced the Psychosocial capability, skill, knowledge and update information centering the PSS sector. PSS team have been organizing weekly orientation for all community volunteers. All the volunteers from three camps come for taking part in the orientation on different topic which is facilitated by concerned officers with technical guidance of the delegates. This training made sure the volunteers provide a quality services on PSS activities also building their interpersonal skills.

The activities of DAPS Center regarding PSS activities combined approach long with PGI and CEA support to the targeted community people. The PSS team has one boys’ group and one girls’ group who are now learning communicative English, two women’s group named sky blue and rose, one girls group named flower and one elderly men group named Murubbi. They are attending different psycho-education session as well as different resilience building activities. The PSS volunteers are also conducted recreational activities as a part of Psychosocial intervention.

Key Concerns, the PSS team have identified some key concerns from camps while supporting the group people. Some are as follows:
• The female Community Volunteers are barred by male person to come for work and join at the DAPS activities. Sometimes they are threatened and even tortured in this regard.
• Due to scarcity of the availability fuel for cooking, females had to go out for collecting of fire wood that is associating gender and protection concern.
• Some Community people are affected with chicken pox.
**Caring for Volunteers Day**
In order to strengthening motivation, relaxation and love for the work and give the volunteers opportunity to reflect on team and individual level, team build and get feeling of support and appreciation from organization and protect them from experiencing, the PSS Team are successfully organized two “Caring for Volunteers Day which was held on 25 February 2019 and another one was for PSS and WASH Community Volunteers which was held on 26 February 2019. We spent CV day with RCY with lots of fun and doing some exercise and role playing and with the community.

**Distribution of clothes among the children made by support group:**
The support group members of camp-19 have made some clothes for the children as a part of their sewing learning activities. After making 100 pieces of clothes distributed that among the children of the camp and the Children who joined our CFS activities. Support group members have got pleasure to do something for their children and children were glad getting these new dresses.

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**Non-Food Items Distribution**

The Cash and NFI Team has been occupied in distributing shelter and Non-Food Items in the month. In the month the team has distributed the following materials as mentioned below coordinating with Site Management:

- **Supplementary Food Parcel**
  - 4,000 HHs/1 Package

- **Soap**
  - 2300 HHs/2pcs

- **Dignity Kits**
  - 2498 HHs/1 Package

- **Aqua tab**
  - 2300 HHs/140 pcs

- **Solar Lantern**
  - 14,746 HHs/1pc

- **Hygiene Kits**
  - 2000

- **LPG refill**
  - 547 HHs/unit

**Besides the above NFI, the NFI & Cash Team also distributed**

- **1983** HHs received hygiene materials in Burmapara, Camp 13
  - Soap (02 Pcs) + Aqua Tab (40 Pcs) + Bucket (02 pcs) + Jug (01 Pcs) + IEC materials (1 Pcs)

- **55** NFI package per (1 package/HH, together with kitchen sets, floor mats, rice coils, umbrella, solar lantern) at Hakimpara, Camp 14 with the support of QRC.

- **4000** HHs received the supplementary food parcel from TRC in Burmapara & Hakimpara
- During the distribution the TRC representative were present.
- Each beneficiary received Pulse 3 kg, Soyabin Oil 1 litre, peanut 2 kg, sugar 2 kg, salt 1 kg, Biscuit 80 gm-5 packets, Tea bag-50 pcs-01 box.
- The NDRT and the RCYs of BDRCS were directly involved in the distribution program & before the distribution they inform the site management and CiC and other relevant stakeholders.

- **2300** HHs received Aqua tab and soap from Relief team.
- The Relief team covered the camp 18 & 13, as per advice from WaSH department.
- The Relief team conducted the distribution with the relief equipment such as the barcode scanner, laptop etc.
- Each people received 2 soap & 140 water purification tablets from PMO.
- The WASH officer also was present in the distribution program.
**Water Sanitation & Hygiene Promotion (WaSH) Interventions**

### WASH Construction and Repair

<table>
<thead>
<tr>
<th>Activities</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Construction Deep Tube well</strong></td>
<td></td>
</tr>
<tr>
<td>Camp 13</td>
<td>10</td>
</tr>
<tr>
<td>Camp 19</td>
<td>20</td>
</tr>
<tr>
<td>Thangkhali Mardhasha &amp; School</td>
<td>02</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>32</strong></td>
</tr>
<tr>
<td><strong>Latrine Construction</strong></td>
<td></td>
</tr>
<tr>
<td>Camp 19</td>
<td>04</td>
</tr>
<tr>
<td>Desludging</td>
<td>10</td>
</tr>
</tbody>
</table>

32 Deep Tube wells are handed over to the community people after the appropriately renovation activities for bringing up to full functionality counting the imminent dry season. Through this latrine construction and desludging activities according to a coordinated assessment process in the last months.

2100 people approx. have been reached through proper and hygiene latrine facilities.

As the camp settlement is over-crowded and lack of available land is putting a severe strain on effective sludge management. Solid waste is often dumped in a narrow space between shelters. Furthermore, for safe excreta and solid waste management, suitable land has been a challenge as only limited usable land is available at the camp settlement. So, latrine desludging and decommissioning have got most prioritized from WASH Sector of PMO in the reporting month.

**Water Supply System**

With the installation of 21 new water distribution network with tap stand by Swiss and British RC,

About 16,200 people have been covered through sufficient and continuous provision of safe water for drinking and other household purposes in Camp 18.

It also lifted a great deal of water supply capacity for the targeted community people from the WASH sector.

The distributed WASH materials also facilitated in adopting individual and collective safe health seeking behavior especially for women and girls of reproductive age. The affected people have got encourage to get access to essential hygiene items reducing public health and protection risks.

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**Update on Water Supply System**

- **32** DWTs repairing and maintenance
- **21** Water distribution Network with Tap stand

**WASH Materials Distributed**

- **Aqua tab Refill**
  - 45832
  - 140 Pcs/HH

- **Jug**
  - 1532
  - 1 Pc/HH

- **Bucket**
  - 3064
  - 2 Pcs/HH

- **Soap**
  - 8736
  - 2 Pcs/HH

- **IEC Materials**
  - 1532
  - 1Pc/HH

- **Hygiene Kits**
  - 401
  - 1Pc/HH
Prior to the water quality also was a great concern. The WASH team has made the latrines design improved as safe and women accessible. In the underserved or water-scarce areas, the provision of safe water has ensured through tracking and by cater to the people in need coordinating with CiC.

### Danish Red Cross

**Hygiene Promotion Session**

<table>
<thead>
<tr>
<th>Camp 19</th>
<th># of Session</th>
<th># of Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hand Washing and personal Hygiene</td>
<td>84</td>
<td>2158</td>
</tr>
<tr>
<td>Domestic Hygiene and Solid Waste Management (SWM)</td>
<td>60</td>
<td>2481</td>
</tr>
<tr>
<td>Menstrual Hygiene Management (MHM)</td>
<td>60</td>
<td>457</td>
</tr>
</tbody>
</table>

**German Red Cross**

<table>
<thead>
<tr>
<th>Camp 13</th>
<th># of Session</th>
<th># of Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal and Domestic Hygiene</td>
<td>258</td>
<td>2953</td>
</tr>
<tr>
<td>At school on Hand Washing and personal Hygiene</td>
<td>20</td>
<td>533</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Camp 18 (XX Zone)</th>
<th># of Session</th>
<th># of Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal and Domestic Hygiene</td>
<td>240</td>
<td>2870</td>
</tr>
<tr>
<td>At school on Hand Washing and personal Hygiene</td>
<td>15</td>
<td>1010</td>
</tr>
</tbody>
</table>

### Hygiene Promotion Activities

*With the support of IFRC, this sector in total 186 sessions have conducted on the below contents where 2103 people have participated in Camp 11.*
- Stakeholder mapping
- F-Diagram: Water quality usages and conservation
- Practical discussion on water system (how it works)
- Public shelter visit

### Protection Gender & Inclusion (PGI)

Like PSS and CEA Team, the PGI team also has formed different 05 groups considering different ages for easy for disseminating awareness messages on gender-based violence, protection and adolescent girls related issues.

**Group Name**
- Flower
- Friend
- Rose
- Mrubbi
- Sky Blue

**Sex**
- Female
- Male

**Age (years)**
- 08-15
- 12-29
- 16-30
- 30-80
- 30-70

70 households have been covered into outreach activities by the PGI team in the reporting month.
In the reporting month, from the PGI Sector has initiated awareness-based group discussion on the following topics supported by IFRC, Danish RC and other PNSs.

<table>
<thead>
<tr>
<th>Group Name</th>
<th>Activities of PGI</th>
<th># of Participant</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flower</td>
<td>Skin Diseases</td>
<td>156</td>
</tr>
<tr>
<td>Friend</td>
<td>Informal Education for Girls</td>
<td>120</td>
</tr>
<tr>
<td>Rose</td>
<td>Child Abuse</td>
<td>140</td>
</tr>
<tr>
<td>Murubbi</td>
<td>Presence of female &amp; girl at DAPS Center</td>
<td>185</td>
</tr>
<tr>
<td>Sky Blue</td>
<td>Protect Human Trafficking</td>
<td>180</td>
</tr>
</tbody>
</table>

As usual, 70 households have been covered into outreach activities by the PGI team in the reporting month.

**Shelter and Construction Sector**

Along with upgrade shelter materials and construction support, tools and technical assistance, Shelter Team also maneuvered PASSA training. This training entails them to usages of shelter kits, protective households objectifying to much more sustainable sheltering system at camp settlement. The training has impacted on the camp sheltering process in a profound and acceptable method to the Government and other INGO as well. In fact, BDRCS is pioneering the PASSA among the RCRC families for its effectiveness and longevity in sheltering arena of the response.
The following construction and innovation activities supported by Qatar RC

- Malnutrition Treatment Center (MNTC) and Health Center at Tanjimarkhola Camp-19 of which 95% construction work has been completed.
- Pathway, connecting stair, hand washing point and security room at Tanjimarkhola, Modhurchara and Hakimpara camp settlements.
- Entry path to toilet and connecting step to the Balukhali Distribution Center.
- Eco-friendly latrines under WASH project Construction at Hakimpara Camp-14.
- Installation of Hand pump production wells at Hakimpara Camp-14.

The following construction works are in Plans of the Sector

- Community Safe Center at Hakimpara Camp-14 funded by Danish RC.
- DAPS center at Barmapara, Camp-13.
- Installing a power substation room at Field Hospital communicating with Palli bidduit Samity.

- **870** HHs assessing for selection of host community at Kutupalong Union supported by IFRC
- **54** Shelter preparing by the support of QRC in Hakimpara, Camp-14.

The forcibly displaced people from Myanmar are residing in makeshift shelter that are severely below basic humanitarian standards, over-packed and much more vulnerable to any climatic disaster. Taking these into account, PMO with its partners, have been upgrading the shelter status. In Hakimpara, camp 14, the support of QRC, BDRCS has launched a ‘Friendship Village’ a project of 1000 upgraded shelters for the guest community people and 02 model shelters at word no. 4 in Palongkhali Union by the shelter team.

Community Engagement & Accountability (CEA)

**CEA** is not an individual team like other. The team has been working aligning with other sectors or components playing a significant role scoping the aid receiver to raise their voice on assistants, services and provides materials ensuring the programming through a crystal-clear accountability and transparency by means of an active participation, functioning a robust feedback receiving and response mechanism with the community people.

**CEA ACTIVITIES AND REACHED PEOPLE**

- **Radio Listening**: 479 People
- **Majhi & Imam Meeting**: 153 Majhi & Imam
- **Orientation on CEA**: 86 PHC staff, RCY & CV
- **Awareness on LPG**: 275 HHs
- **Info & feedback desk support**: 182 People
Sector or Components wise CEA findings

- **NFI Distribution and Re-registration process:** Regarding registration card of BDRCS, some people of guest community complained that a few families of PMO beset camps never receive any assistance/aid, where as some other families of other blocks are receiving different types of assistance/aid from BDRCS. It entails intensive monitoring and supervision with more judicially from the NFI & Cash sector before further distribution.

- **Unconditioned Cash Assistance:** The community people forcibly displaced from Myanmar talked and opined for e-vouchers. Hence, this process will lead them to free of purchasing going to a shop and picking up any type of necessities and preferred item, such as meat, vegetables, spices and so on.

- **Shelter & Construction Activities:** Shelters activities are not up to mark and community members are worried of the forthcoming dry season and following monsoon. A lot of repairing and upgrading are needed, particularly taking in mind the cyclone season.

- **Stove & LPG as an alternative cooking fuel:** Cooking fuel was a prime concern in camp communities, despite LPG distributions from IOM and BDRCS. Still, its demand is on high in proportion to distribution. This constraint is also coupled with protection risks for the girls and women who are in involved in collecting fire woods. Biodiversity and ecological balance of the region of Cox’s Bazar district is hampered and ultimately destroying. Moreover, it is posing a threat to human health and lives.

- **WASH Sector:** Many tube wells are not functional. More need to install and lots are to be repaired. Latrine are not gender segregated. This is much higher than in previous months. Increasing resistance from the host community to share water sources.

- **Gender and Protection issues:** In certain camps, for instance Hakimpara and Tazhnimarkhola camp area, there are still incidents are ongoing, tensions and rumors about women and girls volunteering with different organization taking part in the response are spreading. This also impacts on female participation in our programming. The presence has lessened in our DAPS center. The law and order situation are also deteriorating by time.

The CEA has founded a feedback receiving and response mechanism which works as the below system in the different tiers of PMO staff, community volunteers and community people in terms of complaints receiving and provide information and messages in a very mutual understanding and with profound confidentiality in an efficacious manner.

**WAYFORWARD**

- Disaster risk mapping and response plan as well as organizing simulation for enhancing capacities to cope with any disaster.
- Considering the process of E-voucher instead of in-kinds distribution.
- Initiating more to keep a cohering relationship between two communities.
- Updating all construction counting the forthcoming cyclone reason.

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