Context Analysis

The influx of this huge population (more than 10 Million) forcibly from their origin to Bangladesh is the greatest crisis ever in the world. The crisis is appeared to be protracted and situation is being intensified with difficulties day by day. So, BDRCS along with its supporting Partners National Societies (PNSs) are thinking over it how to way forward. In association with IFRC, BDRCS is prioritizing the needs of the people, emergency plan of action, the mechanisms how to keep the operation continued, ensuring funding process and the quality of the services as well. BDRCS also has been concentrating on the Host Community through cash assistance, shelter supports, Food and Non-food items distribution, enhancing community resilience activities apart from the displaced population. Seemingly, more than one year into this multifaceted collaborative response, the situation has gradually begun going to be stabilized.

Basic assistances have been provided, living conditions in the camp settlements have improved somewhat and Disaster Risk Reduction (DRR) measures have been mostly effective. However, despite of these progresses, the displaced people from Rakhine state of Myanmar go on in an extreme precarious situation. The root causes of their plight in Myanmar have not been addressed and their future is yet ambiguous. Though the displaced people have access to the basic needs such as Food and NFI and assistance, healthcare services, WaSH facilities, the shelter qualities are being upgraded gradually but they are still living in vulnerabilities enormously, in challenging circumstances due to lack of livelihood opportunities and fully dependent on aid of the humanitarian organization/agencies.
Red Cross Red Crescent Movement in PMO
IFRC Emergency Appeal (EA) and Emergency Plan of Action (EPoA) BDRCS, in consultation with IFRC revised the Emergency Appeal with a timeframe extension up to 31 December 2021. The appeal is planned to continue support for 200,000 people of guest and 60,000 of host community, projecting a revised budget 75,912,634 swiss francs (CHF) including ERUs costs. As of 31 August 2019, the multilateral budget of PMO is CHF 38,444,168 (including bilateral CHF 3,570,000) with hard pledges. The following are the potential scenarios identified considering the current analysis of this protracted crisis for the next three to four years.

▪ **Repatriation**: Repatriation to Myanmar in line with government to government agreement. There was one MoU between both governments in November 2017. Different action points and dialogue are happening between the two states. How this will be worked out remains to be seen. There have been two attempts for repatriation since October 2018 nothing happened.

▪ **Reallocation in Islands**: Voluntarily reallocation from mega camps to Bashan Char island. The island is ready to accommodate around 100,000 people. It is not clear how this setup will be proceeded.

▪ **Cyclone, flood and landslide, fire plus epidemics**: The camp settlements are being affected by cyclones, monsoons and are quite likely disposed to floods and landslides. The materials used in the camps are fire prone, so possibility of fire breaking cannot be ignored. Considering the congestion, disease outbreaks cannot be ignored and due to aforementioned risks - outbreaks are secondary risks for the people living in the camps which need to be addressed.

▪ **Harmony between guest and host communities**: So far, there has been harmony between both communities. But due to the evolving dynamics, there could be growing tension and conflict between the host and guest communities. Current security issues, localization understanding as well as sharing the resources are key concerns for all stakeholders.

**PNS & supported sectors**

<table>
<thead>
<tr>
<th>Health-PSS and PGI</th>
<th>WASH</th>
<th>Shelter, NFI &amp; Cash</th>
<th>DRR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Qatar RC, Kuwait RC, Japan RC, Danish RC, Canadian RC, Swiss RC, Swedish RC, Turkish RC and German RC</td>
<td>British RC, Danish RC, German RC, Swedish RC, Qatar RC and Turkish RC</td>
<td>Qatar RC, British RC, Danish RC, German RC, Swedish RC, Kuwait RC, Turkish RC and IFRC</td>
<td>AmCross and German RC</td>
</tr>
</tbody>
</table>

Staff Capacity Building Activities: ToT on Enhance Vulnerability and Capacity Assessment (EVCA) to facilitate EVCA process in host and guest community supported by AmCross.
Field Hospital
In September 2019, The Field Hospital of BDRCS, supported by Qatar RC and IFRC treated 7,464 patients from the catchment areas of Camp settlement and host communities. Major services provided were out-patient consultation, maternity, pediatrics, pathology and other service. However, patient flow from the last month (August 2019) was increased by 20%.

Health and PSS
Health and PSS intervention of PMO have been implemented by BDRCS, under three different types of health Facilities, including one Field Hospital, five Health Posts and three Primary Healthcare Centres (PHC). Major accomplishment of different health facilities in September 2019 are illustrated below.

<table>
<thead>
<tr>
<th>OPD Total</th>
<th>Male Ward</th>
<th>Female Ward</th>
<th>Pediatric Ward</th>
<th>Maternity</th>
<th>Admitted Total</th>
<th>ANC</th>
<th>OT (Minor)</th>
<th>Delivery</th>
<th>PNC</th>
<th>Others Patient</th>
<th>Pathology</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>5,378</td>
<td>86</td>
<td>151</td>
<td>45</td>
<td>30</td>
<td>320</td>
<td>163</td>
<td>26</td>
<td>08</td>
<td>15</td>
<td>325</td>
<td>1,269</td>
<td>7,464</td>
</tr>
</tbody>
</table>

Health Posts (HP)
BDRCS has been providing healthcare services through 05 health posts located at different camps area supported by Canadian RC (camp 8w), German RC (camp 26), Japanese RC (camp 12) and Qatar RC (camp 4 and 19). The Health Post supported by Japanese RC was relocated from its temporary location at camp 11 to a newly built facility in camp 12 on 22 September 2019. Patient flow in the month of September at five Health Posts has been illustrated in the following chart.

Health Post Opening: Charge d’Affaires ad interim of Japan to Dhaka, RRRC, Deputy Secretary, CXB; Health Coordinator, DGH5, Cox’s Bazar; HoO, PMO; HoSo, IFRC are in an inaugural ceremony of a Health Post in camp 12 supported by JRCS. Photo: BDRCs.

Services of out-patients, delivery, pathology tests and other complications have been consulted as below:

In the reporting month, a total of 5,803 patients were treated from the 05 posts. Highest number of patients (1,905) were treated from the health post at Camp 12, which was temporarily in Camp 11. The health posts in Camp 12. Japanese RC supported health project reported that Acute respiratory infection (ARI), Skin Diseases, Hyperacidity and Antenatal or Postnatal were the major conditions treated from the health posts. Patients treated in five Health Posts as follows:

<table>
<thead>
<tr>
<th>Camp 4 (Modhur chara)</th>
<th>Camp 8W</th>
<th>Camp 11 and 12 (Balukhali 2)</th>
<th>Camp 19 (Tanjimarkhola)</th>
<th>Camp 26 (Nayapara)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1114</td>
<td>861</td>
<td>1905</td>
<td>1212</td>
<td>711</td>
</tr>
</tbody>
</table>
A set of activities have been driven against dengue outbreak in both communities. Procession, rally discussion has been conducted to make aware of the measures of preventing measures & liquidating breeding places of Aedes mosquito for controlling any epidemic form of this fever.

Primary Healthcare Centre (PHC) - 24/7
There are three PHC facilities, supported by German RC, provides primary healthcare services round the clock. Major PHC service include family planning supports (IUD, consultation, implant, oral pill etc.), ANC, PNC, nutrition, PSS consultation, EPI (Penta, VAC, Dew distribution) and integrated protection. A total of 13,318 patients were supported from these three PHCCs. Breakdown of patients reached healthcare services of 03 PHCC has been detailed below:

<table>
<thead>
<tr>
<th>PHCC</th>
<th>Patients Reached</th>
</tr>
</thead>
<tbody>
<tr>
<td>Camp 11</td>
<td>5256</td>
</tr>
<tr>
<td>Camp 15</td>
<td>3633</td>
</tr>
<tr>
<td>Camp 13</td>
<td>4429</td>
</tr>
</tbody>
</table>

Psychosocial Support (PSS)
PSS service are integrated in the health facilities such as field hospital, health posts and PHC. However, PSS support has been provided for displaced people in Camp 17 from Turkish RC run ‘Kizilay Village Community Centre’. Community Based Health and First Aid (CBHFA) is another outreach program, from which PSS services are delivered. In September, 4,109 boys, girls and women (Camp 17) were provided with PSS from Kizilay Village, including outdoor games, fun activities and psychosocial first aid (PFA). On the other hand, 2,404 people were supported with PSS through CBHFA of field hospital, and 644 people through CBHFA of health post supported by Japanese RC. PFA was the main service provided through the community based programme.
**Achievement of PSS**
171 Adult individuals group took part at 36 session
1,035 Youth participated in 59 group sessions on English and other life skills
116 Adolescent girls received psychoeducation and life skill conducting 19 sessions
655 Child benefited from dignified recreational activities (63 sessions)
464 Youth (63 sessions) attended recreational and psycho-education activities
5,446 Psychological First Aid (PFA) outreach (1085 HHs, Including male, female and children)
08 People of guest community has been referred (1 HHs)
16 Follow-up visits conducted covering 04 HHs, including 16 male, female and children
11 Community Volunteer have been orientated
75 RCYs received training of on Psychological First Aid (PFA) by facilitating 03 batches.

**Community Based Health and First Aid (CBHFA) Activities**
Children’s dignified recreational activities were instigated in the field hospital and health facilities. The activities mainly focused on capacity build of children to learn and conceptualize on basic contents like basic literacy in English and Burmese, enriching their ability to understand feelings and emotions and how to support themselves and their friends, and also enabling children play and have fun as part of their normal growth and development. A total 1139 children’ reached through children dignified recreation activities inside the health posts.

Parachute game: It introduced as an opening exercise to enter into the main session of Psychosocial Support (PSS) at community level Hubs and Community Safe Spaces (CSSs) as well. The objectives of the game are to create a safe environment for the participants so that they can feel relaxed and concentrate to the session. The session also close with the same manner conducted for the children. Photo: BDRCS.

Outreach Activities: Community Mobilizer is disseminating awareness messages to camp people of the PHC adjacent in camp 15. Photo: BDRCS.

<table>
<thead>
<tr>
<th>Activity</th>
<th># of message disseminated</th>
</tr>
</thead>
<tbody>
<tr>
<td>RCRC</td>
<td>11835</td>
</tr>
<tr>
<td>Family Planing</td>
<td>5695</td>
</tr>
<tr>
<td>Nutrition</td>
<td>6665</td>
</tr>
<tr>
<td>PSS</td>
<td>6506</td>
</tr>
<tr>
<td>Epidemic Control</td>
<td>7265</td>
</tr>
<tr>
<td>First Aid</td>
<td>7350</td>
</tr>
</tbody>
</table>

# of message disseminated as per topic-wise through CBHFA Activities
**CBHFA Achievements**

- **1,139** children took part at dignified recreation activities inside Hospital and health posts
- **207** patients participated in group sessions including male and female providing awareness in health posts
- **759** people reached awareness raising and relaxation exercise through group sessions at camp level (108 session)
- **287** people of GC of 287 HHs received Psychological First Aid (PFA) at households’ level of health posts’ catchment area
- **12** persons have been oriented on Psychological First Aid

**Shelter and NFI Distribution**

In September 2019, BDRCS, with the support of IFRC, German RC and Qatar RC, provided shelter support to households living in Camp 11, 12 and Ratnapalong - the host community. Following is details of the support provided.

<table>
<thead>
<tr>
<th>Activity</th>
<th>Location</th>
<th>Supported by</th>
<th># of HHs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ongoing construction of new shelters</td>
<td>Ratna Palong, Ukhia</td>
<td>IFRC</td>
<td>75</td>
</tr>
<tr>
<td>Transitional Shelter Assistance (TSA)</td>
<td>Camp 11</td>
<td>German RC</td>
<td>1,000</td>
</tr>
<tr>
<td>Constriction on TSA</td>
<td>Camp 12</td>
<td>Qatar RC</td>
<td>280</td>
</tr>
</tbody>
</table>

**NFI Distribution**

<table>
<thead>
<tr>
<th>Items Name</th>
<th>Qty.</th>
<th>PNSs</th>
<th>Per HH</th>
<th>HHs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Soap</td>
<td>5,940 Pcs</td>
<td>IFRC</td>
<td>2</td>
<td>2,970</td>
</tr>
<tr>
<td>Aqua tab</td>
<td>4,15,800 Pcs</td>
<td>IFRC</td>
<td>140</td>
<td>2,970</td>
</tr>
<tr>
<td>Hygiene top up kits (body soap, laundry soap, toothpaste, brush &amp; shampoo)</td>
<td>16,313 Pcs</td>
<td>IFRC</td>
<td>-</td>
<td>4,574</td>
</tr>
<tr>
<td>Transitional Shelter Assistance (flat, big bamboo &amp; rope)</td>
<td>931 pcs</td>
<td>IFRC</td>
<td>1</td>
<td>931</td>
</tr>
<tr>
<td>Supplementary Food Parcel (lentil dal, soybean oil, peanut, sugar, salt, biscuit, tea bag, empty bag)</td>
<td>3,000 Parcel</td>
<td>TRC</td>
<td>1</td>
<td>3,000</td>
</tr>
<tr>
<td>MHM Kits (bucket, menstrual cloth, bath soap, laundry soap &amp; leaflet)</td>
<td>2,007 Parcel</td>
<td>IFRC</td>
<td>1</td>
<td>3,000</td>
</tr>
<tr>
<td>Qurbani meat</td>
<td>4,158 pack</td>
<td>TRC</td>
<td>01</td>
<td>4,158</td>
</tr>
</tbody>
</table>

**For Host Community**

| LPG refile                                                                 | 370       | IFRC | 1      | 370  |
| Rice pack                                                                 | 26,760 Kgs | DRC | 20     | 1,338|

Rice distribution in Host Community: 1340 people (20 kg per individual) has received rice of the Host Community in Jaliapalong, ward-09 supported by Danish Red Cross. Photo: BDRCS.
Water Sanitation and Hygiene (WaSH)

Water Sanitation and Hygiene (WaSH) activities implemented with support from IFRC and PNSs. In September, the support from IFRC and PNSs (British, Danish, German, Swedish, Turkish RC) covered three components of WASH in Camp 11, 13, 18 and 4 ext. (IFRC, BRC and GRC), 17 (Turkish RC) and 14, 19 (DRC).

Water related interventions of BDRCS, in the reporting month, was supported by IFRC, Swedish RC and German RC that included distribution of 7,392,500 liters of chlorinated water, and construction of 18 tap stands as part of water network system in the Camps. Wasting and improper use of water was a big concern of the community people. Community awareness meeting was organized to mitigate such waste.

Sanitation activities in September were construction of 2 latrines, 39 latrines repair, 3,160 cubic feet faecal sludge treatment and 184 latrines desludged. Danish RC, British RC and IFRC were the supporting partners for the sanitation programme in Camp 13, 14, 18 and 19. Turkish RC supported 22 toilets dislodged at Camp 17. Challenges of the community people in using the toilets/latrines were dirtiness and filled up latrines. To mitigate these challenges cleanliness and hygienic practice was promoted in the camps.
Hygiene Promotion activities in September 2019, supported by British RC and German RC reached 8,374 people in Camp 13 and 18. The promotion was conducted through 1,567 household visit, 387 community sessions and 11 school sessions in the host communities. In addition, Turkish RC conducted sessions and reached different groups of beneficiaries.

Protection, Gender and Inclusion (PGI)

BDRCS through its three DAPS centers (in camp 13, 14, 19), supported by Qatar RC, Danish RC, IFRC and Swedish RC, conducted following activities reaching number of boys, girls and women from the adjacent Camps: 867 people: Activity of origami of flower group

257 people: Outreach activity

288 people Awareness session of all groups

546 people: Structured games all group including staffs

511 people: Skill-based activities

3525 people of Different ages reaches through protection, livelihood & skill-based support by the PGI team in the reporting month.

Turkish RC conducted different PGI activities and reached different groups of target population in camp 17.

Community Resilience Activities

Coastal Disaster Risk Reduction (CDRR) is a project of BDRCS, supported by AmCross and IFRC to build community resilience in host and camp settlement. Under this project, number of capacity building activities were conducted in September which are categorized in the following areas of focus:

- Cyclone Preparedness Programme (CPP)
- DRR in host and camp
- Institutional response
- Strengthening institutional capacity
- Coordination and communication with key stakeholders.
To support the CPP, number of key activities were conducted in the reporting months including compilation of incident reports from March to September 2019, assessment of mobile network status over 34 camp settlements, dissemination of weather updates in the camps, development a list of 100 CPP camp volunteers and conducting CPP master training for CPP trainer.

Under Disaster Risk Reduction (DRR) in Host & Camp, a training on ‘Enhanced Vulnerability and Capacity Assessment (EVCA)’ was conducted from 4 to 8 September 2019 with participants from BDRCS, AmCross, IFRC and other stakeholders (Action Aid and CARE). Methodology of EVCA was introduced to the participants with the expectation that a skilled human resource pool will be readily available to assess community risk.

Institutional Response was also part of the last month’s CDRR activities in which finalization of Cyclone Contingency Plan was undergone with review process. To strengthen the field team coordination among interagency, Cyclone Simulation Exercise (SimEx) was also conducted by ISCG with support of AmCross and IFRC in various camps. From BDRCS, IFRC and AmCross 23 colleagues from different sectors and programmes including CPP, NDRT (National Disaster Response Team), Relief and Cash, WASH, Health, PSS (PsychoSocial Support) and DRR participated in this ISCG Simulation Exercise at Camp 2E, 2W, 7, 5 and 6.

As part of Strengthening Institutional Capacity, a PMER team of AmCross and BDRCS attended a four days long training on Regional Monitoring, Evaluation and Learning (MEL) in September. Mobile data collection training was also conducted in the reporting month for building BDRCS capacity to collect data through electronic means.

Coordination and communication with various stakeholders in Cox's Bazar were part of the AmCross DRR strategy. In September, major coordination was taken place through meeting with RRRC, camp level coordination with CPP, CiC and major DRR stakeholders, and meeting with ISCG and sub-district level government authorities.

### Cyclone Simulation Exercise (SimEx) for Testing Emergency Telecommunication Sector (ETS)

![Image of Cyclone Simulation Exercise (SimEx)](image)

BDRCs response plan at SimEX

Cyclone Simulation Exercise (SimEX) was designed for observing and enhancing the response and coordination mechanism incorporating DRR & CPP Staff supported by AmCross. Photo: AmCross.

### Community, Engagement and Accountability (CEA)

CEA approach has been integrated by BDRCS CEA team in the PMO, supported by IFRC and Turkish RC and reached people in the target Camps. In September, number of activities were conducted to disseminate relevant information and collect their feedback and complaints about the existing programme or situation in the Camp and host communities.
People reached through various CEA activities are listed below:

- **1,354** persons (male 449 female & 950) participated at community radio listening program.
- **769** people reached through information and feedback services.
- **40** PHC staff received CEA training on CBHFA.
- **45** CEA Orientation for CPP volunteers.
- **12** Mobilizers took part at CEA Learning Workshop.
- **80** people participated on latrine design finalization in 10 FGDs of guest community.
- **277** Shelter Beneficiary validation in host community.
- **2,527** (male 1170, female 1357) benefited through CEA activities of Guest & Host Community communities.
- **31** IEC materials were developed on contents health, WaSH, NFI & CEA.

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Participating RCRC Partners

![Participating RCRC Partners Image](image_url)