Community Volunteer is disseminating awareness messages on hygiene promotion and Acute Watery Diarrhea (AWD) at outreach visiting door to door in camp 15. **Photo: BDRCS.**

**Humanitarian Context**

905,822 displaced people, living in 34 camp settlements of Ukhiya and Teknaf sub-districts, were identified through a joint registration exercise done by the RRRC and UNHCR. This number includes 34,172 people registered before 31 August 2017. To address immediate and mid-term humanitarian needs of this population, a Joint Response Plan (JRP) 2019 was developed by UNHCR led Inter-Sector Coordination Group (ISCG). This plan has been reviewed (Mid-term review of JRP 2019) with the following key findings:

- In Ukhiya and Teknaf, assistance to Bangladeshi host communities was scaled up in 2019, mainly in environmental rehabilitation and livelihoods, but also in health, nutrition, WASH, protection and education.

- After two years, operational challenges remain, including capacity limitations, procedural constraints, and security concerns. Across multiple sectors, capacity gaps were observed, and the need for sustained capacity building is a joint priority going forward.

- Priorities, most frequently identified in surveys, led by ISCG undertaken between April to June 2019 are:
  - By Camp Community: Shelter materials, Energy or Electricity, Pure Drinking Water, Fuel and Food.

**Major Findings**

In the reporting month, CEA team has shared some major findings through conducting a large-scale study to get a better understanding of the current perceptions of the guest and the host communities. Survey topics included key concerns and demands, the security and protection situation, perspectives for the future and the overall perception and regarding BDRCS as well.

- People in camps 11, 12, 13, 14 and 18 are facing issues related to their relief card. They have reported a range of issues i.e. the household information from BDRCS is incorrect or outdated.
- A lot of questions or concerns received hitch are related to BDRCS targeting criteria as well as requests to be included in the BDRCS program. Most feedback was about the planned cash distributions for the host community, supported by the Danish Red Cross.
- In Camp 13 and 18, some requests were received from people asking for support from BDRCS to repair their shelters and provide more tarpaulin.
- Across all camps, people ask for specialised treatment facilities from humanitarian actors. For critical diseases, the camp communities are often referred to health facilities outside of the camp - which is expensive and usually not allowed by the authorities.

Health Sector in Cox’s Bazar reported that 103 cases of AWD tested positive by Rapid Diagnostic Tests (RDTs). BDRCS, supported by PNSs and IFRC took following measures to response and prevent occurrence of AWD:

- 188 Community Health Volunteers took preventive actions including awareness sessions
- 8,400 ORS and 40 ORT kits got readily available
- 30,000 ORS were made in stock
- 2.7 million aqua tabs and 15,000 hygiene kits were ensured in stock.
Human Resources Status
In PMO, IFRC has a sub–office with 45 staff (local and international) in Cox’s Bazar and have been ensuring technical support. BDRCS has approximately 241 staff for the PMO, total 109 national and international staff are working for 10 Participating National Societies (PNS) in collaboration of BDRCS. A total of 395 staff are working in the Population Movement Operation (PMO) for this Rakhine crisis.

Health Sector
BDRCS has been implementing healthcare services to camp population through the Field Hospital (supported by Qatar RC and IFRC), five health posts (supported by Canadian RC, Japan RCS, Qatar RC and German RC) and three Primary Healthcare Centre (Primary Health Care Center (PHCC) supported by Swiss RC). In reporting month, total of 26,470 patient received healthcare support from these facilities.

<table>
<thead>
<tr>
<th>Patient flow of Field Hospital</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outpatient Dept. (OPD)</td>
</tr>
<tr>
<td>--------------------------</td>
</tr>
<tr>
<td>5,629</td>
</tr>
</tbody>
</table>

Field Hospital Activities: Hospital has been providing lifesaving healthcare such as OPD, lab assistance, paediatric, OT, ANC & PNC, X-ray other pathological and family planning services to the displaced Myanmar people residing. From very beginning, the hospital has been playing a vital role to mitigate health crisis through scaling up health and nutrition status of this population supported by Qatar RC & IFRC. Photo/BDRCS.

Community-Based Health and First Aid (CBHFA)
More than 180 Community Health Volunteers (CHVs) have been working in CBHFA activities providing key message to the community level including six contents such as RCRC movement, First Aid, Nutrition, Epidemic control, Psycho-social Support and Family Planning. The 12 Community Mobilizers (CMs) supervise their field level activities. In this month, CBHFA covered 14,420 HHs reached direct people 29,794 and indirectly reached 26,198 People to providing key messages. Community Volunteers (Health) Conducted 1,754 health session on AWD.

Global Hand Washing Day: 12 Community Mobilizers conducted 29 hand washing sessions at 05 health posts, 7 communities’ schools, 13 blocks, 02 PSS center and one community center.

Psychosocial Support (PSS)
BDRCS with the support of Danish RC has been implementing Community Based Psychosocial Support (CBPSS) activities in Camp-13, 14 and 19 through Community Safe Space (CSS) and Child Friendly Space (CFS). Japanese RC in technical collaboration with Danish RC has also been implementing CBPSS activities in Camp 14 & 17.
Achievement of the sector

- 2,760 people received PSS support from different health posts and field hospitals.
- 8,075 people (male 2,448, female 5,613) participated PSS activities under CBPSS programme. Major activities include:
  - Psychological First Aid (PFA) outreach (1085 HHs, Including male, female and children)
  - Youth Group Sessions - (58 Sessions, English and Other life skill).
  - Child Dignified Recreational Activities (63 sessions)

BDRCS in collaboration with Govt. & WHO, organized a three-day session on ‘Orientation on Basic Safe Blood Transfusion’ participating healthcare workers i.e. physicians, nurses, lab technician. The civil surgeon and concerned govt. officials also were present. The program was also supported by Qatar RC.

To mark World Mental Health Day a Self-Care Guideline’ developed by the sector and distributed the effective IEC material to all the sector Leads. The guideline focused on some key tips how to keep mentally healthy & stress-free, a joint effort of highlighting ‘Working together to prevent suicide’ as a theme line. The sector conducted a session on open discussion focusing on psychosocial activities with all the staff of local and abroad involved in the operation.

Moreover, women, men and children were received emotional and social support through PFA outreach visit at household level in dealing with their distress or grief they had experiencing.
**Water Sanitation & Hygiene (WaSH)**

BDRCS implemented WaSH activities with support of IFRC, German RC, Swedish RC, Turkish and Danish RC. The activities conducted were under WaSH components including Water Supply, Sanitation and Hygiene Promotion. Major ongoing and accomplished activities pertaining to the WaSH components are stated below.

<table>
<thead>
<tr>
<th><strong>Activities</strong></th>
<th><strong>German RC</strong></th>
<th><strong>Swedish RC</strong></th>
<th><strong>IFRC</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>5 small piped water supply in Camp 18 and 13 is ongoing.</td>
<td>Start of solarisation of System in C28, Camp13 under way</td>
<td>Repair and maintenance of 19 bathing cubicles done in Camp 18.</td>
<td>Completed</td>
</tr>
<tr>
<td>Distribution of chlorinated water through small piped water supply networks in Camp 18 and 13.</td>
<td>23,70,000 litres in camp18 and 11,17,000 litres in Camp 13</td>
<td>Water supply in Camp 12 and 18 through solar powered water stations with chlorine batching.</td>
<td>The supply was through 31 distribution points each one with four tap stands in 27 sub blocks.</td>
</tr>
<tr>
<td>Bathing cubicle construction (50Units) in Camp 11 under way.</td>
<td>Construction to commence beginning of November</td>
<td>Water distribution in Camp 12 and 18</td>
<td>4313, 000 litres of water</td>
</tr>
<tr>
<td></td>
<td></td>
<td>A new water production borehole was installed in Camp 18.</td>
<td>Completed</td>
</tr>
<tr>
<td></td>
<td></td>
<td>IFRC Pump test, GPS data analysis and stepwise pump test were completed in Camp 4ex</td>
<td>Over nine thousand population live in this camp will be benefited</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Water tank stand construction in Camp 11 and 4ex is underway.</td>
<td>Follow up with Procurement unit regarding contract.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Distribution of aquatab and soap was conducted in in Camp 13 and 18.</td>
<td>2006 households received 2,80,840 aquatabs and 4012 soap.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>German RC Construction of 10 deep tube-wells in wards 7, 8 and 9 of Bahar Chara union.</td>
<td>Ongoing</td>
</tr>
</tbody>
</table>
### Sanitation

<table>
<thead>
<tr>
<th>Activities</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Desludging / decommissioning of toilets in Camp 11, 13 and 18</td>
<td>65 latrines were desludged by RC-volunteers, 42 in camp13 and 23 in camp18; Total decommissioned 35 latrine in camp-11</td>
</tr>
<tr>
<td>Construction of 72 latrines (prev.25 blocks) in Camp11</td>
<td>For the single cubicle latrines of Phase 2, the slabs have been cast and digging is under way.</td>
</tr>
<tr>
<td><strong>Swedish RC</strong></td>
<td></td>
</tr>
<tr>
<td>172 feet drainage and anti-erosion protection done in Camp 18.</td>
<td>Completed</td>
</tr>
<tr>
<td>166 latrines were dislodged in Camp 18.</td>
<td>Completed</td>
</tr>
<tr>
<td>989 (cubic feet) sludge treated Camp 18.</td>
<td>Completed</td>
</tr>
<tr>
<td># of community latrine blocks constructed in guest communities in Camp 14.</td>
<td>3 community latrine blocks constructed (9 chambers).</td>
</tr>
<tr>
<td><strong>Danish RC</strong></td>
<td></td>
</tr>
<tr>
<td># of community latrine blocks constructed in host communities in Camp 19.</td>
<td>9 latrine blocks (27 latrine chambers) desludge through OXFam/DSK.</td>
</tr>
<tr>
<td>Solid waste management: clean up campaigns, emptying of garbage bins (Torong) in Camp 19.</td>
<td>12 clean up campaigns and emptying of 25 bins conducted.</td>
</tr>
<tr>
<td><strong>Danish RC  Host Community</strong></td>
<td></td>
</tr>
<tr>
<td>Construction of 80 household latrines in host community (Baharchhara union, wards 7, 8, 9)</td>
<td>60 out of 80 latrines completed. German RC</td>
</tr>
<tr>
<td># of community latrine blocks constructed in host communities in Ward 4, Gozughuna.</td>
<td>2 community latrine blocks constructed (6 chambers).</td>
</tr>
</tbody>
</table>

**Global Hand Washing Day**

2019 in camp 07, 11, 12, 13, 14, 17, 18 & 19 There are so many activities were done such as puppet show, magic bottle game show, prize ceremony, hand washing demonstration, message dissemination on hand washing hygienic method through Community Volunteers in a close participation. Photo: IFRC

Clean water, basic toilets and good hygiene practices are essential for the survival and development of people living the most congested camp area. So, WaSH team of BDRCS with the technical support from IFRC and acting PNSs, has been running WaSH intervention targeting the vulnerable people in camp 11, 12, 13, 14, 18, & 19 to improved sanitation, access to improved water sources and so on. For children under five, water- and sanitation-related diseases are one of the leading causes of malnutrition. Aquatabs are being used to rapidly disinfect large or small quantities of drinking water. It effectively sanitizes the water, effective against all waterborne pathogens. The tablets are often cheaper than the fuel needed. In the reporting month, 34,07,60 pcs of aquatabs (140 pieces per HH) were distributed.
<table>
<thead>
<tr>
<th>Hygiene</th>
<th>Activities</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Swedish RC</td>
<td>41 Hygiene sessions conducted in Camp session held as a part of community mobilisation on water supply in Camp 11, 12 and 18.</td>
<td>On 'Container cleaning campaign'; 'proper use of water' and 'Tap Stand cleaning campaign'</td>
</tr>
<tr>
<td>IFRC</td>
<td>4 block cleaning campaigns held in Camp 18</td>
<td>Ongoing</td>
</tr>
<tr>
<td></td>
<td>158 Focus Group Discussion facilitated</td>
<td>97 FGD (MHM); 17 FGD (Food Safety); 15 FGD (Water safety); 19 FGD (Open Defecation); 07 FGD (Water Point Monitoring); 03 FGD (Personal Hygiene)</td>
</tr>
<tr>
<td></td>
<td>02 school sessions were held on personal hygiene</td>
<td>120 students attended on those sessions</td>
</tr>
<tr>
<td>Turkish RC</td>
<td>My Home My Responsibly’ is conducting in Camp 17</td>
<td>Reached beneficiaries: male - 299, female - 322 and 621 in total.</td>
</tr>
<tr>
<td></td>
<td>‘Clean Camp Clean Mind’ conducted in Camp 17</td>
<td>Clean Camp Clean Mind’ - reached people 525</td>
</tr>
<tr>
<td>IFRC</td>
<td>IEC on Aquatab and hygiene kits in Camp 17 and 18</td>
<td>5000 IEC materials on aquatab were distributed and remaining will be distributed soon.</td>
</tr>
<tr>
<td></td>
<td>Distribution (hygiene top-up kits) in Camp 18</td>
<td>Among 37 blocks Hygiene kits was distributed in total 12298 HK</td>
</tr>
<tr>
<td></td>
<td>Hygiene promotion: awareness sessions (domestic, environmental, personal, handwashing sessions) - house to house; courtyard sessions</td>
<td>Total 1,811 individuals reached (Males - 807; Females 1,004) in Camp 19</td>
</tr>
<tr>
<td></td>
<td>Hygiene promotion: awareness sessions (domestic, environmental, personal, handwashing sessions) - house to house; courtyard sessions</td>
<td>45 HHs reached by hygiene awareness sessions in Camp 14</td>
</tr>
<tr>
<td>Danish RC</td>
<td>Hygiene promotion: Dengue prevention or awareness sessions</td>
<td>334 men/boys reached; 619 women/girls reached in Camp 19</td>
</tr>
<tr>
<td></td>
<td>Hygiene promotion: Handwashing session</td>
<td>250 individuals participated in handwashing sessions in Camp 19</td>
</tr>
<tr>
<td></td>
<td>Hygiene promotion: MHM was done in Camp 19</td>
<td>156 women and adolescent girls reached</td>
</tr>
<tr>
<td></td>
<td># of MHM disposal facility (disposal chute) in host community in Jalia Palong Ward 9</td>
<td>9 latrine chambers with attached MHM disposal facility (disposal chute)</td>
</tr>
<tr>
<td></td>
<td>Hygiene promotion: awareness sessions (domestic, environmental, personal, handwashing sessions) - house to house; courtyard sessions</td>
<td>1,214 students reached by hygiene awareness sessions</td>
</tr>
</tbody>
</table>

### Shelter and Non-Food Items (NFI)

#### Shelter Assistance
In October, BDRCS, with support of IFRC and Qatar RC & Turkish RC, accomplished the following assistances to host and camp communities.

- **120** households in Holdiyapalong received new houses with IFRC support.
- **1,500** households in Camp 11 received Transitional Shelter Assistance (TSA), with IFRC support.
- 1 mosque was renovated in Camp 14 with Qatar RC support.

#### NFI Distribution

<table>
<thead>
<tr>
<th>Item distributed</th>
<th>Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>2,964 HHs received Aqua tab in Camp 13,18</td>
<td>IFRC</td>
</tr>
<tr>
<td>12,971 Hygiene Kits distributed to 3,703 HHs in Camp 18</td>
<td>IFRC</td>
</tr>
<tr>
<td>377 HHs received LPG-Refilling in Host</td>
<td>IFRC</td>
</tr>
<tr>
<td>6,113 HHs received food parcel in Camp 14</td>
<td>TRC</td>
</tr>
<tr>
<td>1,445 HHs received the LPG refilling in Camp 11</td>
<td>DRC</td>
</tr>
</tbody>
</table>
LPG distribution: BDRCS distributed LPG as alternative for household cooking with the support of Danish RC. 1200 sets of LPGs as new and 245 as refill (total 1,445) have been distributed in camp 11 (Balukhali-2). It reduced their hassle of collecting firewood for the cooking which also might expose women and adolescent girls to protection risks. Photo: BDRCS.

Community Resilience (DRR &CPP)
American Red Cross along with IFRC is supporting BDRCS in Cyclone Preparedness Programme (CPP) in Cox’s Bazar district and community resilience support to host and 34 camp settlements. In October, training, coordination with stakeholders, community dialogue and outreach/dissemination were major activities accomplished. In the following infographic it describes with numeric achievement. The achievements of the sector are outlined below:

Basic Training on Disaster Risk Reduction (DRR) and Climate Change Adaptation (CCA) for Teachers
A total 30 teachers became conscious on basic terminologies of disaster and disaster management system, multi-hazards preparedness and risk reduction strategies, their roles and responsibilities for reducing the multi-hazards risk, climate change and impact.

Observing International Day for Disaster Risk Reduction (IDDR)
With the theme tag of ‘Substantially reduce disaster damage to critical infrastructure and disruption of services through developing resilience by 2030’ BDRCS observed the day.

Training on Situation Report (SitRep) and Standard Relief Distribution
A day-long training on Situation Report (SitRep) and Standard Relief Distribution for introducing and orient the staff on new SitRep and standard Relief distribution format was conducted.

Learning Sharing meeting
BDRCS organized a Learning Sharing Day on 31 Oct 2019. The objectives of the program were to flashbacks through analysing past achievements and challenges of the Disaster Risk Reduction program and then way-out in learning in sharing approach.

Meeting with UP Chairman
For the preparedness on disaster and climate change a meeting with the union disaster management committee (UDMC) held on BDRCS proposed activities which will be implemented.

DRR Workshop
For enhancing effective relationship and minimizing gaps, a collective framework for a more mainstreamed and integrated approach to local level on climate change and adaptation, raise awareness among policymakers, public, and the international community on the need of having a strong and cohesive approach for supporting local community and recommend strategies among stakeholders were the core objectives of the workshop.

Adolescent girls learning session: To make them aware on personal and environmental hygiene, imparting psychoeducation the girls are at DAPS center. In a participatory learning sharing group. In this friendly environment, BDRCS PSS team provide basic education on mental and emotional context. The participants enjoy their companionship in such setting in a confidential approach. It is a continuous activities of DAPS center supported by Qatar RC & Danish RC, Japanese RC & IFRC. Photo: BDRCS.

Tree Planation Programme for Mitigating the Climate Induced Disasters Risk
8,313 students (3682 male and 4631 female) participated the tree plantation programme and they committed to plant more trees to tackle climate change and its impact. Through the tree plantation programme, BDRCS aimed to inspiring the students and teachers to plant more trees maintaining ecological balance, mitigating climate-induced disaster risks.

Road Safety Awareness Programme
the program organized for reducing the trend and risk of accident. A total 793 students (359 male and 434 female) of ten educational institutes participated and oriented on road safety signage, traffic rules.

Cyclone Awareness Programme at Educational Institutes
1,294 students (537 male and 757 female) of 10 educational institutes were oriented on cyclone signals and flagging systems, their roles and responsibilities at the time of cyclone or any hazard or risk.

Multi-hazard Awareness Programme and Providing umbrella
A total of 2,091 students and teachers (male 863 and 1228 female) have been oriented on multi-hazard preparedness and risk reduction measures. They also became aware of dissemination the awareness message to peer groups, families, relatives, neighbor and community.

Workshop on Revision of PoA with Target & Budget Alignment and Implementation Guideline
25 staffs (20 males and 5 females) from the DRR and CPP sector received details understanding on target set-up, budget alignment and implementation strategy of CDRR program.

www.bdrcs.org
**Verification of First Aid (FA) Kits at camps** With the conjunction of AmCross, BDRCs conducted verification of First Aid bags in coordination in camp 26 & 27. Team distributed first aid bags among CPP camp volunteers After verification, team found some of the items are needed to refill and some First Aid bags are missing.

**Orientation on Block Level Mock Drill** For augmenting the participants’ capabilities and to strengthen the technical knowledge to conduct successfully cyclone preparedness activities, a block level mock drills was organized.

**Training on Community Engagement around Cyclone Preparedness and Early Warning**

The training was to trigger achieved enhanced understanding and concept, to speed up community engagement, cyclone preparedness, and early warning system among the participants.

**Program Inception Meeting**

BDRCs organized an inception meeting on Coastal DRR program with CiC at CiC office in Camp-11. Participants shared and picked up feedback on BDRCs working areas, gaps, and existing DRR activities and how the stakeholders might coordinate more effectively in camp settlements.

**Awareness Raising Session on Disaster Risk Reduction and Climate Change and Providing Information, Education, and Communication (IEC) materials**

BDRCs provided IEC materials (1 dictionary, 4 pens, 2 notebooks, and 1 geometry box with different multi-hazard preparedness messages) among 823 students at 10 educational institutions at Ukhiya. A total of 823 students (male 329 and female 494) have been oriented contents of the session were the signals and flagging system of the cyclone, fire safety, and preparedness measures of lightening.

**Awareness Raising Programme for preventing the risk of Dengue Fever**

To disseminate messages on dengue fever and its spreading process, dengue virus, treatment (do’s and don’ts as measures), sign-syndrome, and prevention measures. A total of 1,000 students (431 male and 569 female).

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**DDR at Host Community:**

Awareness session and open discussion on ‘Signal and Early Flagging System’ as a part of Cyclone Preparedness activities held in Palong Khali High School. Following this session, education materials and 900+ umbrellas were distributed among all the teachers and students.  
**Photo:** BDRCs.

**GO/NGO collaboration:**

150+ stakeholder’s representatives and MoDMR and RRRC participated in a ‘Stakeholder Meeting’ on readiness for cyclone season in Cox’s Bazar for guest & host communities.  
**Photo:** AmCross.

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**Training/orientation event**

283 CPP camp volunteers, Imam/religious leaders, focal teachers and CPP host community volunteers reached through training/orientation on DP, cyclone EW, mock drill, DRR, CCA.

**Coordination actions**

240 government officials, representatives from humanitarian actors working in Cox’s Bazar reached through stakeholders’ meeting & inception workshop.

**Outreach & dissemination**

1,976 school students, children from learning carters and CPP camp volunteers reached through awareness raising on cyclone flag system, EW, road safety, DRR.

**Communication with Community**

170 staff nominated by camp and host community actors trained on community engagement around cyclone preparedness and EW.
Protection Gender & Inclusion (PGI)
BDRCS, PGI team with support of IFRC and other PNSs (Qatar RC, DRC, TRC) conducted following activities in camp 13, 14, 17 and 19.
Participation of different activities:
- 903 people participated in making origami flower
- 1,073 Language learning (English and Burmese) of Sweet group
- 173 were reached through outreach activities
- 140 Person received awareness Session on PGI
- 111 People reached tailoring activities
- 478 people took part in making fishing net
- 22 People took part at WASH and PGI activities with Murubbi Group
- 123 Children attended in making cap
- 569 people participated structural game activities.
- 487 Male attended in making fishing net

Community Engagement and Accountability (CEA)
BDRCS CEA team, with support of IFRC and other PNSs (Swiss RC, German RC, Turkish RC, Danish RC, Qatar RC, Canadian RC, Japanese RC) conducts activities to provide essential information and obtain feedback from the community in host communities and in the camps. The following CEA activities are undertaken to solicit feedback from communities to help inform operations:

- 611 men and 925 women participated in the Radio Listening Program, during 66 sessions this month. The topics covered are cyclone preparedness, tuberculosis, new-born care and menstrual hygiene. The CEA team runs these radio listening groups in community centres and health posts in camps 5, 11, 12, 13, 14, 17, 18 and 19.
- 85 men and 120 women participated in the new audio-visual (video show) program in camps 17 and 19.
- 206 men and 120 women have given feedback to BDRCS at the Information & Feedback Hub and desks running in Camp 11, 13, 14, 17.
- 489 men and 327 women in the host community provided written feedback through the CEA feedback boxes and feedback desks related to the BDRCS Cash Distribution Program, mainly related to the targeting and selection process.
- 131 Majhis & Imams participated in 4 BDRCS awareness meetings in camps 11, 13, 14 and 18.
- A CEA-PGI-PSS training for 21 BDRCS community mobilizers
- 02 Skill development trainings on graphic design for 40 BDRCS, IFRC and PNS staff.
- 21 Information Education & Communication (IEC) materials produced for various sectors.

Feedback Mechanism: CEA team is reviewing the complaints received from the Host Community in a very confidential manner. It’s an effective and participatory mechanism to receive feedback from the targeted community on provided services or aid and their recommendation as well. It helps the community to engage in decision making process as a tool of Community Engagement & Accountability for ensuring accountability in a programmatic aspect.
Partners National Societies at PMO

For more information, please contact:

In BDRCS

Md. Feroz Salah Uddin
Secretary General
Mobile: +88 0181 145 8500
Email: secretarygeneral@bdrcs.org

Syed Ali Nasim Khaliluzzaman
Head of Operation
PMO, Cox’s Bazar
Mobile: +880 181 966 7768
Email: nasim.kzaman@bdrcs.org

Joynal Abedin
Deputy Director
Mobile: +88 0181 145 8511
Email: joynal.abedin@bdrcs.org

In the IFRC

Azmat Ulla
Head of Country Office, Dhaka
Mobile: +88 0171 152 1615
Email: azmat.ulla@ifrc.org

Sanjeev Kafley
Head of Sub Office,
Cox’s, Bazar
Mobile: +88 0179 458 1877
Email: sanjeev.kafley@ifrc.org

Maria Alicia Larios Duron
Accountability Coordinator
Mobile: +88 01851 032 766
Email: maria.larios@ifrc.org

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